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**A Terrific  
Prescription  
Benefit Plan**

Walgreens Health Initiatives (WHI) is the administrator of the County's prescription drug program. All eligible employees and their dependents enrolled in CIGNA medical insurance are covered under the WHI prescription drug benefit program.

## WHI Overview

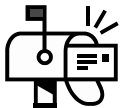
You may obtain covered medications from **three** different sources, depending on your needs.

### 1. Retail Pharmacy



The retail network of pharmacies is available for prescriptions you need right away, on a monthly basis, or for a short time (such as antibiotics). You may obtain up to a **30-day supply** of medication. You have over 50,000 retail pharmacies to choose from nationwide including Walgreens, Fry's, Safeway, and Wal-Mart to name a few. To locate the nearest retail pharmacy, please call WHI's Member Services at 1-800-207-2568 or access the [www.whphi.com](http://www.whphi.com) web site.

### 2. Mail Service Pharmacy: Walgreens Healthcare Plus



When you need prescriptions for chronic long-term health conditions, such as high blood pressure, you may order up to a **90-day supply** of medication through the Walgreens HealthCare Plus mail service facility. Please remember to ask your physician for a new prescription that will allow you to obtain up to a 90-day supply of medication. A Walgreens Healthcare Plus Frequently Asked Questions (FAQ) flyer and other benefit information can be found online at either <http://ebc.maricopa.gov/hr/benefits> or <http://www.maricopa.gov/benefits>. Select the WHI link and then click on 'Mail Service FAQ' located at the bottom of the page for helpful information.

### 3. 90-Day Supply at Retail



Your pharmacy benefit includes an option to receive a 90-day supply of medication at any local **Walgreens store**. Simply present your ID card with the prescription for a 90-day supply. You will be responsible for 25% (generic) and 30% (preferred or non-preferred brand name) of the cost, subject to the above listed retail minimums and maximums **times three**. You benefit from this program by receiving a higher discount on covered prescriptions.

## Coinsurance Schedule



When you have a covered prescription filled under the Plan, you share the cost by paying coinsurance. Your coinsurance for a 30-day supply is as follows:

Pharmacy	Medication	Copay
Retail	Generic	25% of contract rate (minimum \$2.00, maximum \$10.00)
	Preferred Brand Name	30% of contract rate (minimum of \$5.00, maximum of \$25.00)
	Non-Preferred Brand Name	30% of contract rate (minimum of \$20.00, maximum of \$50.00)
Mail Service	Generic	20% of contract rate (minimum \$6.00, maximum \$28.00)
	Preferred Brand Name	25% of contract rate (minimum \$15.00, maximum \$70.00)
	Non-Preferred Brand Name	25% of contract rate (minimum \$60.00, maximum \$140.00)

## Prescription ID Card



Please remember to present your prescription ID card every time you have a prescription filled. Your group number is 2229. For questions about your prescription drug benefit, call WHI's Member Services at 1-800-207-2568.

(Please see other side for additional WHI information. →)

<b>WHI</b>		<b>Maricopa County</b>
PRESCRIPTION DRUG PLAN (sample card)		
RxBIN	603286	
RxPCN	01410000	
RxGRP		
Issuer		
Name	John Q. Public	
ID	12345678901	

## Walgreens Health Initiative Frequently Asked Questions

*Q. My dependents aren't shown on my ID Card, what do I do?*

A. Only the employee's name is shown on the WHI ID cards. If the dependent is enrolled in a CIGNA medical plan, they are covered for prescription drugs by WHI. Dependents names do not need to appear on the ID card to receive services.

*Q. What should I do if I want to begin using the Walgreens Healthcare Plus Mail Service Pharmacy?*

A. New members should receive a packet containing your new WHI prescription ID cards. The packet also contains a mail registration form. Complete the form and send it to Walgreens Healthcare Plus along with a prescription written for a 90-day supply. A Walgreens Healthcare Plus Frequently Asked Questions (FAQ) flyer and other related information can be found online at either <http://ebc.maricopa.gov/hr/benefits> or <http://www.maricopa.gov/benefits>. Select the WHI link and then click on 'Mail Service FAQ' located at the bottom of the page.

*Q. What do I do if it is on or after January 1, 2004, and the pharmacy says I'm not eligible when I request my prescription be filled?*

A. If the prescription doesn't process for any reason, you should call WHI's Member Services at 1-800-207-2568. If there is an eligibility issue, you will be referred to the Maricopa County Benefits Office at 602-506-1010. Benefit Representatives are available Monday - Friday, 8:00 AM - 5:00 PM. If your eligibility issue is not resolved immediately and you need the medication right away, you should pay for it and then request a Direct Member Reimbursement form from the Maricopa County Employee Benefits Office.

*Q. How do I request additional ID cards?*

A. Call WHI's Member Services at 1-800-207-2568 to request additional ID Cards. If you need more than two additional ID cards, please advise the member services representative at the time of your request.